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भारतीय आयुर्विज्ञान अनुसंधान परिषद

INDIAN COUNCIL OF MEDICAL RESEARCH

स्वास्थ्य अनुसंधान विभाग (स्वास्थ्य एवं परिवार कल्याण मंत्रालय)

DEPARTMENT OF HEALTH RESEARCH (MINISTRY OF HEALTH & FAMILY WELFARE)

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No.16/172/2012-Admn-II

Dated: 17.1.2013.

To,

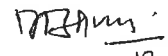
The Directors/Director-in-Charge
of all permanent Institutes/Centers
of the Council located at Delhi

Subject : Building a congenial environment for implementation of e-Governance initiatives -

Sir/Madam,

I am directed to send herewith a copy of OM No.K-11022/86/2011-AR dated 12th December, 2012 on the above mentioned subject received from Ministry of Personnel Public Grievances and Pension, Deptt. of Administrative Reforms and Public Grievances for your information and necessary action.

Yours faithfully,


(Bharat Bhushan)
Administrative Officer
for Director General

Encl: As above

Copy to :

- 1 PS to DG/Sr.DDG(A)/FA
- 2 All Divisional Heads.
- 3 Asstt. Director-General (Admn.) I&II.
- 4 All Sr. Administrative Officers/All Sr. A/Cs Officers
- 5 All Administrative Officers/All Accounts Officers.
- 6 Dr. Meera Singh, Scientist (F) with the request that the above circular may be placed on ICMR website.

No.K-11022/86/2011-AR
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan,
New Delhi.

Dated 12 December, 2012

Office Memorandum

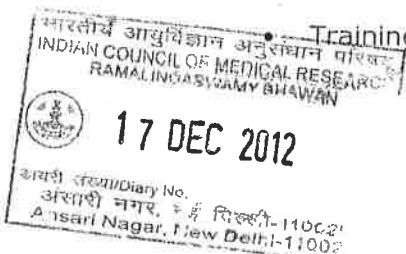
Subject: Building a congenial environment for implementation of e-Governance initiatives -

As you are aware, e-Governance is being implemented across different Departments and Organizations with a wide spectrum of activities and with varying levels of readiness for e-Governance. This would require providing institutional and physical infrastructure for taking e-Governance initiatives across cultural and regional diversities; more importantly it would require creation of an environment that would encourage the adoption of ICT. Thus, apart from the technical requirement, success of e-Governance initiatives would depend on capacity building and creation awareness within government and outside it.

2. As Government organizations function at varying degrees of IT-preparedness, there is first of all a need for building an environment within government organizations at various levels which is conducive to e-Governance. This would require computerization of the lowest possible unit, as well as building capacity at the individual level which recognizes the need for reforms in processes using moder technology. The essential elements in this regard are -

- The will to change
- Political support at the highest level
- Incentives
- Awareness
- Overcoming resistance to change.

• Training and capacity building



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3. Accordingly, the 2nd Administrative Reforms Commission (ARC) has recommended the following in its 11th Report titled 'Promoting e-Governance- The SMART Way Forward' -

'1. (Para 6.2.2) Building a Congenial Environment

- a. *Building a congenial environment is a sine qua non for successful implementation of e-Governance initiatives. This should be achieved by:*
- i. *Creating and displaying a will to change within the government*
 - ii. *Providing political support at the highest level*
 - iii. *Incentivising e-Governance and overcoming the resistance to change within government*
 - iv. *Creating awareness in the public with a view to generating a demand for change.'*

4. The above recommendation has been accepted by the Government and the decision of the Government on the above said recommendation is as given below -

'Recommendation has been accepted. Plan funds earmarked for computerization should be utilized for e-governance initiatives and physical progress should be monitored in a more effective manner.'

5. The recommendations of the 2nd ARC in its 11th Report inclusive of the above said recommendation and the decisions of the Government thereon are available at the website of this Department i.e www.darpg.nic.in.

6. All Ministries / Departments are requested to take suitable steps to implement the said recommendation of the 2nd ARC on building a congenial environment and the status of implementation may be reviewed in monthly / fortnightly meeting of senior officers as the case may be.


(Ritika Bhatia)
Director(AR)
[Tel:23360369](tel:23360369)

All Ministries / Departments of Government of India